



To:
Sir Mark Rowley QPM
Commissioner of the Metropolitan Police

Contact: Clive Grimshaw, Strategic Lead for the
Health, Wellbeing & Care
Email: Clive.Grimshaw@londoncouncils.gov.uk
Date: 8 June 2023

Dear Sir Mark,

We are writing following your letter of 24 May regarding the Right Care, Right Person (RCRP) model to express our disappointment at receiving such a letter with no prior engagement. The failure to engage is not consistent with our good track record of working together as partners serving Londoners and has caused significant and unnecessary concern and frustration across London, which could have been avoided.

The lack of engagement is especially disappointing given we are fortunate to have a range of robust and well-established mechanisms for working across agencies. Only a matter of weeks ago we held a positive, partnership discussion about the introduction of the mental health Concordat at the London Health Board.

We recognise the issues your letter highlights in terms of how vulnerable Londoners do not always receive the right response in their time of crisis. Although we recognise this to be the case, the solutions will only work in a sustainable way that improves the experience of those people if they are designed and implemented by partners working together. Partnership working will also be essential to ensure we have fully considered the implications for all people who might be impacted by this change and we note, as an example, the questions already raised about the way we respond to missing persons under the RCRP model.

As the College of Policing's own published report of the Humberside pilot states, partnership relationships and having a shared partnership vision are crucial to the success of implementing RCRP.

We truly believe this to be true and therefore see it as imperative that in order to proceed we need a dedicated forum for partnership working to be established. Although those partnership arrangements will inevitably be led by the Metropolitan Police Service and NHS England (London Region), we believe that it will be essential for local government partners to be fully involved and for arrangements to ensure good two-way communication and provide mechanisms for the wider local government sector to be updated on progress.

To assist with the work to move this discussion forward constructively, we would like work with you as local government to provide support and be part of to any partnership arrangements that are established to deliver reforms which ensure the right care is provided by the right person at the right time. We would like this to include a borough Chief Executive, a Director of Adult Social Services and a Director of Children's Services. Engagement of elected members will also be vital, ideally drawn from existing health governance.



We understand your desire to accelerate adoption of the Humberside model. However, in a City of the size and complexity of London, there will be very many difficult steps in the process which will require joined up working. Our ambition must be the implementation of a good model that delivers an improvement for Londoners, not a rushed one.

Yours sincerely,

A handwritten signature in black ink that reads "Georgia Gould".

Councillor Georgia Gould
Chair of London Councils and
Leader of the London
Borough of Camden

A handwritten signature in black ink that reads "Elizabeth Campbell".

Councillor Elizabeth
Campbell, Vice Chair of
London Councils and Leader
of the Royal Borough of
Kensington and Chelsea

A handwritten signature in black ink that reads "Gareth Roberts".

Councillor Gareth Roberts,
Vice Chair of London
Councils and Leader of the
London Borough of Richmond